

TACKLING CHARITY FRAUD GOOD PRACTICE CASE STUDY

CHARITIES
AGAINST FRAUD
AWARDS 2017

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More and more charities of all sizes are taking proactive and innovative approaches to tackling fraud. These case studies showcase some of the things they are doing. By sharing this knowledge and their experiences more widely we hope to help improve fraud resilience within individual charities and across the sector as a whole.



CASE STUDY: COMMUNITY INTEREST COMPANY

SAFERjobs is a non-profit, employment industry/law enforcement partnership designed to support job seekers, agency staff and contractors who suspect or experience fraud, malpractice, breach of legislation or some other dubious practice in the workings of the job market.

By sharing resources, volunteers and intelligence, SAFERjobs has created a community which provides free advice to job seekers on employment-related matters.

Originally established by the Metropolitan Police Service, SAFERjobs branding and content now appears on more than 150 job boards and recruitment platforms, embedding the 'safe job search' message in more than 150m views each month. In the last two years the project has advised more than 1m job seekers and prevented frauds totalling more than £1m.

Employers who participate in SAFERjobs commit to report non-compliance and fraud as well as to ensure that their own recruitment supply chain contains other SAFERjobs partners.

Those recruitment businesses then spread the SAFERjobs message to job seekers and agency staff through, for example, messages on payslips and links on websites, making it easy for anyone in the labour market to report exploitation, modern slavery, regulatory non-compliance and fraud. Since March 2017 all of this activity has been supported by a recruitment code of conduct launched in parliament.

Thanks to the SAFERjobs infrastructure, individuals and organisations can use real-time web technology to easily report potential fraud and find free advice on how to respond. The information gathered by the system is collated and distributed to SAFERjobs partners, helping the whole recruitment sector protect itself and its workers from fraud. The data is also used by law enforcement agencies to conduct investigations and website takedowns, and by government to improve regulation and identify trends and offenders.

Partnerships with Citizens Advice, the Universities and Colleges Admissions Service, the National Association of Student Employment Services, the Association of Graduate Careers Advisory Services and university careers centres enable SAFERjobs to promote safe job searching very widely among young people. It has also been instrumental in bringing the main UK job boards together to create a vetting system dedicated to excluding fraudsters from job sites by spreading best practice due diligence in advertising.

Charities of all kinds can benefit from the free services SAFERjobs provides.



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